



## WEST AFRICAN HEALTH ORGANISATION (WAHO)

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### CALL FOR EXPRESSION OF INTEREST (Individual Consulting Service)

Reference N° FM/TEND/AMI/2020/02/bk

#### JOB TITLE: OFFICE MANAGER

##### Introduction

The West African Health Organisation (WAHO) is the health institution of the Economic Community of West African States (ECOWAS), with a mandate to ensure the attainment of the highest possible standard and protection of health of the people in the ECOWAS region.

Within the framework of the Regional “Reproductive Health and HIV Prevention Programme in the Economic Community of West African States (ECOWAS)”, WAHO and the German Financial Cooperation (Kreditanstalt für Wiederaufbau / KFW) have agreed to establish a Regional Financing Mechanism for Reproductive Health Commodities.

WAHO seeks to recruit a qualified and experienced Office Manager for the smooth and efficient coordination of the relevant office tasks.

##### Duties and Responsibilities

The Office Manager will play a vital role in the efficient functioning of the Project Unit by organizing office operations and procedures critical to the daily activities of the **Strategic Partnership & Resource Mobilization**. The Office Manager will keep record of the schedules of all project coordinators, efficiently file documentation, ensure proper communication and correspondence, and retain professional and technical knowledge for the effective functioning of the office. In this regard, he/she must be highly accessible and responsive to requests from internal and external parties.

Specifically, the Consultant's tasks and responsibilities will consist of:

- Providing administrative support for the efficient operation of the Strategic Partnership & Resource Mobilization unit;
- Coordinating the activities of the Project Unit Office and delegate tasks and assignments to ensure effective service delivery;
- Providing administrative support for the efficient operation of the Project Unit Office;
- Organizing the office operations and procedures efficiently;
- Liaising with other directorates to ensure the smooth operation of the office;
- Arranging appointments and bookings for project coordinators;
- Managing incoming and outgoing correspondence and all documentation;
- Developing and keeping an effective and efficient electronic and manual filing system;
- Ensuring the security, integrity and confidentiality of information;
- Implementing innovative office management techniques to improve operational efficiency;
- Managing visitor inquiries, complaints and reports;
- Providing general support to visitors;
- Performing other duties as may be assigned by the technical assistance expert.

## Qualification, Experience and Core Competencies

- Bachelor's Degree or equivalent in Administration or related field, awarded by a recognised institution;
- 6 years of progressive experience in Office Management, Personal Assistant Role or Secretarial;
- Knowledge of relevant computer software and Enterprise Content Management (ECM) filing systems, as well as procedures, guidelines and processes related to preparation and use of administrative documents and templates.
- Must be proficient in two of the three official ECOWAS languages.

## Duration, Duty Station and Nature of Appointment

This is a WAHO consultant and donor-funded position. The appointment will be for one (1) year subject to initial three (3) months' probation. The contract may be renewed subject to the availability of project funds. The incumbent shall enjoy an attractive consolidated remuneration. The Office Manager will be based at WAHO Headquarters in Bobo-Dioulasso, BURKINA FASO, but will travel in the ECOWAS region as required.

Consultants interested in this advert are invited to express their interest. They should provide information showing that they have the required qualifications and relevant experience to perform the services (**Cover letter indicating the position applied for, detailed Curriculum Vitae - including description of past similar assignments, and experience - and copies of supporting documents**).

The consultant will be selected in accordance with the procedures for the selection of individual consultants set out in the ECOWAS Procurement Code.

## Information, deadline and venue for submission of applications

Further information may be obtained during work hours: **From Monday to Friday, 08:00 to 16:00 GMT** from the WAHO Resource Person at the address below:

Mrs. Nanlop Ogbureke

E-mail: [nogbureke@prj.wahooas.org](mailto:nogbureke@prj.wahooas.org)

Qualified Consultants may download the TORs on WAHO website at the following address: [www.wahooas.org](http://www.wahooas.org)

Qualified female candidates are strongly encouraged to apply.

Interested and qualified individual Consultants should express their interest by submitting their detailed application by email to the address below:

**West African Health Organisation**

**01 BP 153 Bobo-Dioulasso 01**

**BURKINA FASO**

**E-mail: [wahooas-tenders@ecowas.int](mailto:wahooas-tenders@ecowas.int)**

The subject of the email must indicate the position for which you are applying. The deadline for receipt of applications is **09 July 2020 at 12:00 hours GMT**.

WAHO or KFW shall not bear any costs or expenses incurred by the individual Consultant in connection with the preparation or submission of the EOI.

**Prof Stanley OKOLO**  
**Director General**